

Notice Type: SAFE Notice**Location:** Junee NCCS Managed Network**Subject Title:** NCCS Voice Communications Maintenance Activity**Operator(s):** All Operators on the ARTC Interstate Network**Corridor/line:** NSW Interstate Network**Control Board:** All Control Boards NCCS Junee**Effective From:** 05/04/2024 **Time1:** 0100 hrs**Effective To:** 05/04/2024 **Time2:** 0300 hrs**General Details / Operating Condition:**

From 0100hrs to 0300hrs on Friday the 5th April 2024, ARTC will undertake a network firewall maintenance activity at the Junee Network Control Centre South (NCCS) that will result in minor voice communications outages as detailed below.

Affected services:

- ICE NTCS Controller and Emergency calls to Junee NCCS.
- Voice calls to and from Junee NCCS using the standard Train Control phone numbers in the 02 6924 98XX telephone range.

Un-affected services

- Voice calls to and from Junee NCCS using the backup mobile phone numbers.

There will be 4 x 2 minute intervals where communications as described will be impacted. During this time, ICE Radio communication using train control buttons (Controller and Emergency) will be unavailable.

Note: No changes to ICE Radio units will be required as part of these works.

Safeworking Arrangements:**Additional Details:**

During the 4 x 2 minute outages, the Junee NCCS backup mobile phones will be used as the primary form of communications to and from the Network Control Centre. All incoming calls to Junee NCCS including ICE calls should be made by dialling the mobile phones. Telephone calls from Junee NCCS can be made using the mobile phones.

ICE Radio users will be required to dial the backup mobile phones using the ICE "directory" or "manual" call methods.

The following list contains the Junee NCCS backup mobile phone extensions to be used to contact the Control Boards. These extensions are available in the ICE Radio “directory” database.

The NCCS TTM will also use a dedicated mobile which can be contacted on 0437395551. This number is not available in the ICE directory.

During the maintenance works, ARTC Technicians will be located at the Junee Network Control Centre to support Operations in managing the impacts.

Control Board	Mobile Extension
JUN: Sydney 2 Mobile	0417 639 993
JUN: Main South C Mobile	0417 459 390
JUN: Main South A Mobile	0417 944 823
JUN: Main South B Mobile	0418 180 458
JUN: Sydney 3 Mobile	0417 608 266
JUN: Sydney 1 Mobile	0417 679 793
JUN: Coast A Mobile	0418 434 378
JUN: Coast B Mobile	0418 728 876
JUN: Main South D Mobile	0417 673 864
JUN: TOCO Mobile	0400 054 901

Recipients must ensure this Notice is circulated to and understood by all personnel affected by, or needing to know, its content.

This Notice must be issued to all affected Competent Workers.

Competent Workers who receive this Notice must follow the requirements.

Contact Details:

Contact: Ben Kozak

Contact No. 0409 368 012

Approval:

Approved by: Delivery Support Manager, Network Control Centre South

Date: 26/03/2024